



IMPORTANT SAFETY WARNING

LADDER RECALL NOTICE

Ohio High Sleeper – all colours/ sizes/ mattress options

Dear customer,

We are contacting you because our records show that you purchased an Ohio High Sleeper from Argos. We have identified a safety issue with the ladder supplied with the Ohio High Sleeper and are asking customers to stop using the ladder immediately and avoid using the bed without the ladder. In a small number of cases customers reported the following:

- Rungs/steps on the ladder rotating even after retightening or
- Rungs/steps on the ladder becoming detached

The ladder has the potential to cause injury if the rungs/steps rotate or detach.



- **The Argos Home Ohio High Sleeper was sold in white/grey/beechn, in two different sizes (standard & shorty) and in a range of mattress options.**
- **All Ohio high sleepers were sold with the ladder so this Safety Recall applies to ALL of the colours/options sold.**

What do I need to do?

- **STOP USING THE LADDER IMMEDIATELY**, and avoid using the bed without the ladder. Please remove the ladder from the reach of children and dispose of it safely.

What happens next?

- We are offering a replacement ladder to all customers who purchased the Ohio High Sleeper. To order a replacement ladder please visit www.clickspares.co.uk/ohio or call the dedicated helpline (number below)

If you have any questions or concerns, please contact us on our dedicated helpline on:

UK FREEPHONE– 0800 0113462

ROI FREEPHONE– 1800946744

Our dedicated helpline is open between 8am-8pm Monday to Sunday. We thank you for your cooperation and apologise for any inconvenience.

Yours Sincerely,
Argos